



Directory of Services

kgrtc.org.zm

Welcome to KGRTC

The Kafue Gorge Regional Training Centre (KGRTC) is situated in a tranquil environment in Namalundu, about one hundred (100) kilometers south of Lusaka and twenty-eight (28) kilometers off the Chirundu road, in the same vicinity as Zambia's largest Hydropower station i.e. Kafue Gorge Power Station. The unique location, away from the distraction of city life but within easy reach of a wide variety of social and sporting facilities creates a dynamic environment for study. Its location in a serene environment and the proximity of the mountains and gorges offer many opportunities for relaxation and out-door pursuits.

WARNING

Guests are warned that they may encounter some monkeys and Baboons within the grounds and must not approach, feed or otherwise interfere with them.

In an event of an EMERGENCY DIAL “+260 976 668 843”.

AIRPORT

Lusaka International Airport is located 115.9km from Kafue Gorge Regional Training Centre and passengers requiring assistance with flight confirmation can contact our Front Desk by dialing our mobile numbers +260 976 668 843 / +260 953 821 697 .

AIRLINES

For any information regarding airline offices or airline tickets please contact our Front Desk for assistance by dialing +260 976 668 843 / +260 953 821 697 .

BAGGAGE SERVICES

Should you require assistance with baggage collection from your room please kindly contact the Front Desk for prompt collection. Dial +260 976 668 843 / +260 953 821 697 .

BANQUETS/COCKTAIL PARTIES AND SPECIAL MENUS

Please contact Front Desk should you wish to arrange a private party or a special menu in our restaurant.

BAR

Relax and enjoy an exotic beverage at the Zambezi Café and Restaurant, open from 16:00 am – 10:00 pm daily.

BREAKFAST

Breakfast is served from 07:00 am – 09:00 am daily in our Lule Restaurant .

BUSINESS CENTRE

For all printing, photocopying, internet and WIFI needs, the Front Desk is at your service from 07:00 am – 10:00 pm daily.

CHECK IN

Our check in time is from 2:00 pm daily, however we will endeavor to accommodate you earlier if requests are made in advance.

CHECK OUT

Our check out time is 11:00 am. To request a late departure please contact the front desk in order to make arrangements, please note that late departures are strictly subject to availability.

CONFERENCE FACILITIES

It would be our pleasure to arrange all of your conference requirements. For further information, please contact Front Desk.

CREDIT CARDS

For charges incurred during your stay we accept all major credit cards.

CURRENCY EXCHANGE

The local unit of currency is the Kwacha. Most foreign currencies can be exchanged at the Banking facilities located in Kafue town. For further assistance, please dial +260 976 668 843 .

DUTY MANAGER

If you experience a situation during your stay that requires immediate attention we are at your service 24 hours a day. Please dial +260 976 668 843 .





ELECTRICAL SUPPLY AND CONVERTORS

The voltage at KGRTC is 220 volts. International plug sockets are featured in every room. Please dial +260 976 668 843 for further assistance.

FIRE EMERGENCY AND EVACUATION

Should you detect a fire, please call +260 976 668 843 immediately. Do not endanger yourself collecting personal effects. Follow the emergency exit sign to the nearest emergency exit, remaining as close to the floor as possible. If you are trapped in a room use wet towels to mask against the smoke, call the Front Desk to give your name and room number.

FIRST AID AND EMERGENCIES

In case of any Medical Emergency please contact the Front Desk and calmly inform them for your emergency.

GOVERNMENT TAX

The Government Tax Rate of 16% Vat is levied on all purchases. 10% service charge and 1.5% Tourism Levy on accommodation and food and beverage purchases.

HOUSEKEEPING

For servicing your room, pressing, extra pillows or blanket, hangers or any sundry items you may need to contact our Housekeeping section. Dial +260 976 668 843 .

ICE SUPPLY

Ice can be obtained from the Bar.

IN ROOM TEA AND COFFEE

Your Room has been stocked with Tea and Coffee making facilities for your convenience. Should you require any additional items please contact Housekeeping. Dial +260 976 668 843.

INSECT REPELLANT / VAPORISER

To deter mosquitoes and other flying insects, we have instilled a plug-in vaporizer in your room. To use, simply plug into the wall socket and turn on. The unit will emit an invisible insect repellent vapor which is harmless to Humans.

INTERNET FACILITIES

Please feel free to connect to the internet for free. Contact the Front Desk for further assistance regarding WIFI internet connections and pass word.

LIBRARY FACILITIES

The Library is available for our course participants that may want to borrow some books to enhance their studies. Dial +260 976 668 843 for assistance.

LAUNDRY AND VALET SERVICE

Laundry bags and Laundry lists are provided in your room. If received by 9:00 am your laundry will be returned by 6:00 pm on the same day. Dial +260 973 573 957 / +260 976 668 843 .

LOCAL INFORMATION

For further information regarding places of interest in and around Kafue Gorge, please contact our Front Desk. Dial +260 976 668 843 .

LOST AND FOUND

For any lost or misplaced items contact Front Desk at your earliest convenience.

MAINTENANCE

If you experience any defect or malfunctions in your room, please contact our Front Desk for prompt response. Dial +260 976 668 843 .

MINI BAR

Your mini Bar can be stocked on request. Should you wish for us to stock your fridge then dial +260 976 668 843 Our front desk team will gladly assist you.

PETS

We regret that pets are not allowed at KGRTC.

RESTAURANT

Please contact our Front Desk for information and reservations. Dial +260 976 668 843 .

SAFETY DEPOSIT BOX

Our Front desk is equipped with an electronic safe for your convenience. Please note that the KGRTC is not responsible for any valuables left in your room.



A tall, elegant glass filled with a creamy, light-colored dessert, possibly yogurt or ice cream, topped with fresh fruit including strawberries and kiwi. The glass is set on a white surface with a green leaf in the background.

SECURITY

Please lock your room door and ensure that you deposit your valuables at the front desk in the safety deposit box prior to vacating your room.

TELEVISION

Multiple channels are available on the TV in your room with both international and local programming.

TRAVEL AND TOUR ARRANGEMENTS

Please contact the Front desk for the necessary arrangements.

UMBRELLAS

For your convenient, the Umbrellas are available in your room.

VALET ASSISTANCE

Housekeeping will gladly assist you with pressing of your clothing. please dial +260 976 668 843 .

WIFI INTERNET

All the Rooms and public areas of KGRTC are WIFI connected.

FITNESS

At KGRTC, the KGRTCFIT concept offers a variety of healthy lifestyle elements so that you can feel good and stay in tip top shape.

We offer:

- A Namalundu jogging map
- Healthy travel tips

Please contact Guest Relations for further information by dialing +260 976 668 843



STAY WITH US!

ACCOMODATION • CONFERENCES

kst@kgrtc.org.zm



IT'S THE DETAILS THAT MATTER

kgrtc.org.zm